

Jeferson Arboleda Gómez

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SUMMARY

August 1992, Colombia. Business analyst based in France.

After finishing my degree, I worked for more than a year as a full stack web developer in Spain. Following this stage, I went back to university to improve my skills through a Master's degree. Recently, I have been working for more than a year as a Product Definition Analyst for Amadeus.

CORE COMPETENCIES

- Self-motivated
- Organized
- Detail-oriented
- Determined

TECHNICAL SKILLS

Technical	Python, JavaScript, SQL, bash, PHP, SASS, Java, C
Platforms	IBM Cloud, Kubernetes, Docker, Google App Engine
Others	Linux (Fedora, Ubuntu), macOS X, Windows

PROFESSIONAL EXPERIENCE

AMADEUS/ALTEN, FR

Product Definition Analyst, Oct 2017 - Now

- Facilitator of the maintenance team, with the responsibility of organizing day-to-day work, ensuring guidelines are followed and KPIs are tracked.
- Car application walkthrough to SMC to maximize the amount of deflected Incidents.
- Support to developers to fix issues and occasionally identification of code defects.
- Functional support provided to major Car Providers (i.e. Avis, Europcar) and customers (i.e. Expedia, FarePortal, BCD).
- Integration of new providers and customers (Expedia, Egencia) in the Amadeus portfolio.

TCSET, ES

Lead developer, Jun 2015 - Sep 2016

- Managed the full cycle of several projects, from gathering requirements to maintenance.
- Defined KPIs and objectives for my department.
- Collaborated with my colleagues to assure the delivery on time and quality of our projects.
- Re-engineered company's processes to improve its operations, such as deployments to production.
- Mentored an intern in day-to-day operations.

TCSET, ES

Internship, Feb 2015 - Jun 2015

- Helped in managing the servers of the company (4).
- Helped in managing domains owned by the company (100+) and migrations between services providers.

EDUCATION

University of Castilla-La Mancha, ES

- Degree in Computer Engineering, 2011 - 2015

University of Castilla-La Mancha, ES

- Master's in Computer Engineering, 2016 - 2017

Cambridge ESOL

- Certificate in Advanced English (C1), 2017

LANGUAGES

- Spanish (native language)
- English (Advanced - C1)
- French (Basic - A2)

ADDITIONAL DATA

- [LinkedIn](#)
- [GitHub](#)